# Globotics and macroeconomics: Globalisation and automation of the service sector

What is globotics?

Faster than most think,

Automation White-collar & professional Jobs

in ways few expect

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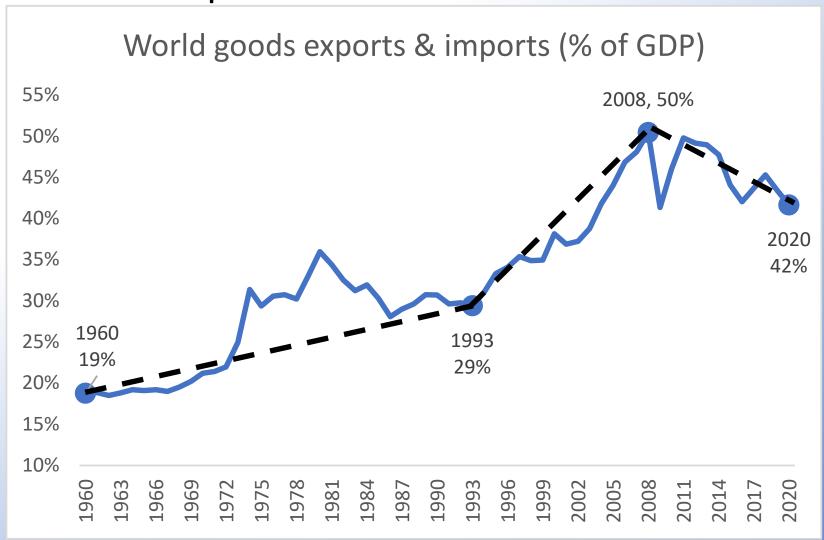
PROFESSOR OF INTERNATIONAL ECONOMICS

#### Introduction & outline

- Globalisation is changing
- Services are important but different
- Globotics, services, and HICP developments

# Globalisation is changing

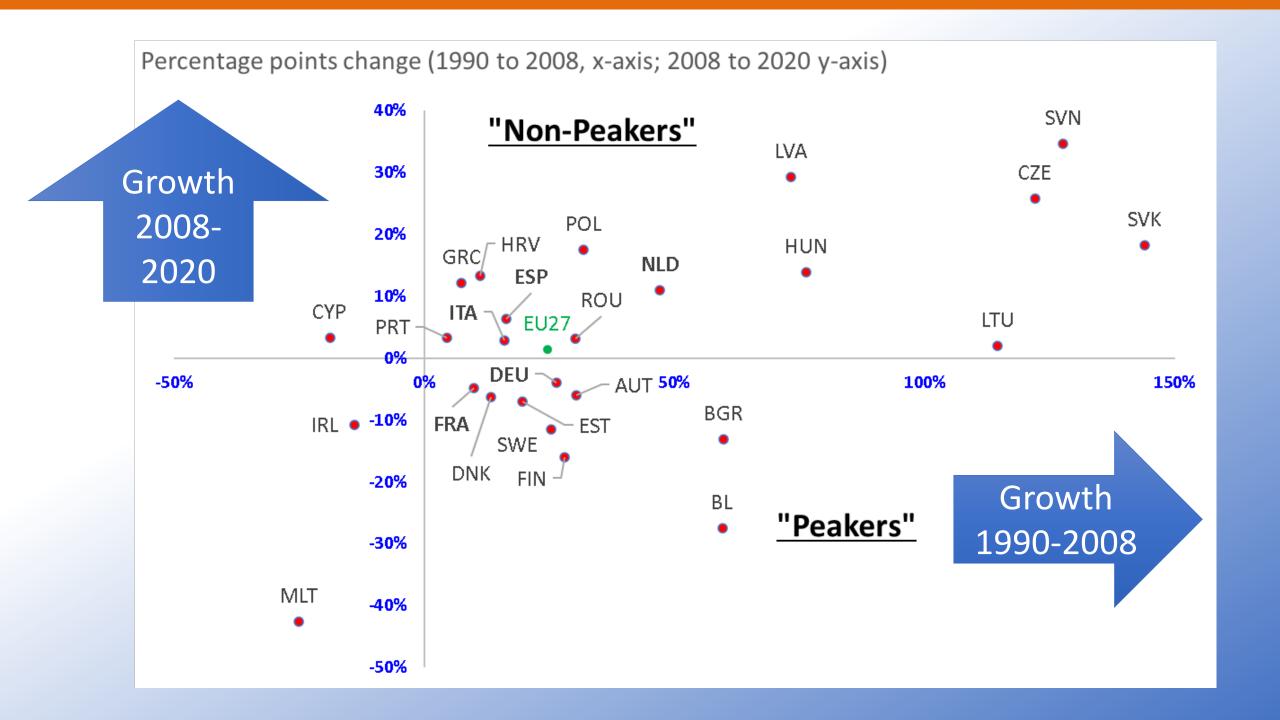
Goods trade peaked: The "offshoring-expansion" phase ended



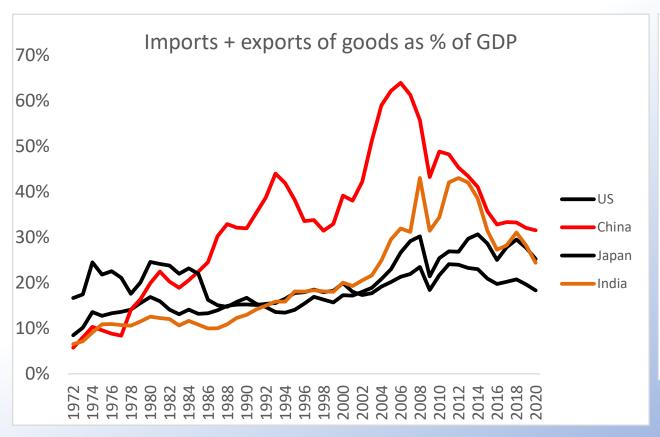
#### But beware false peaks & lazy narrative

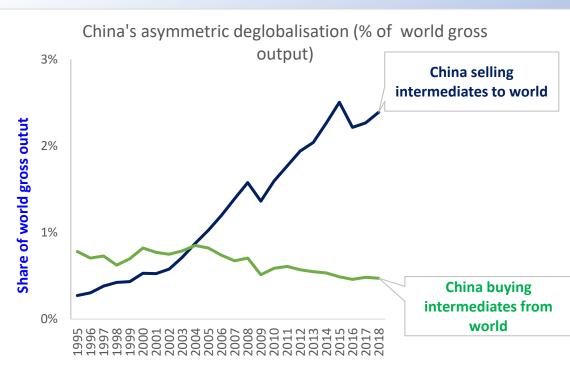


- China peaked 10yrs before Trump/Brexit
- US peaked 2011
- Jpn peaked in 2014
- EU has stagnated not peaked (mixed trends)

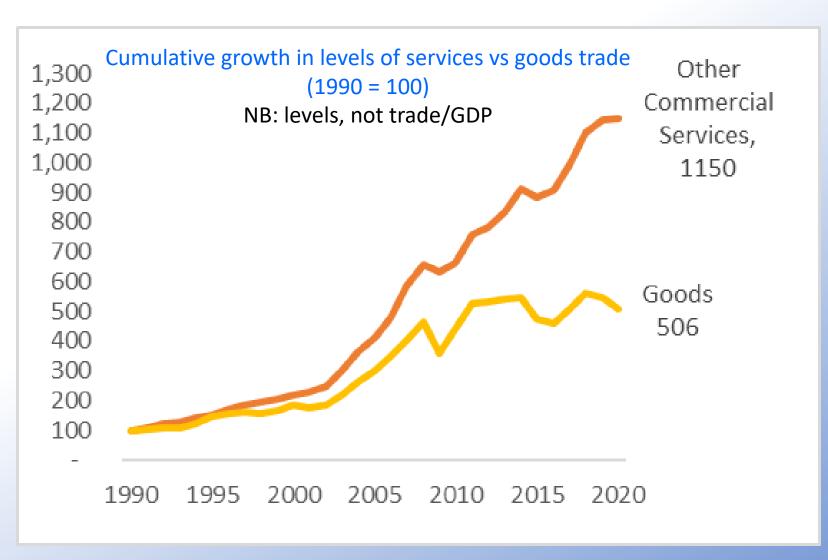


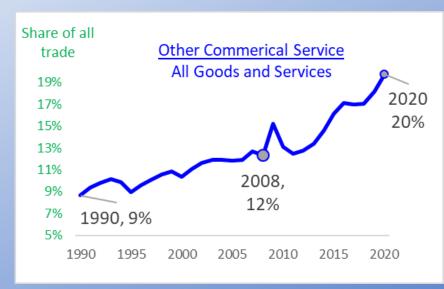
### China is key: Becoming normal mega-economies, but with asymmetric supply chain engagement





#### Services trade didn't peak (WORLD)



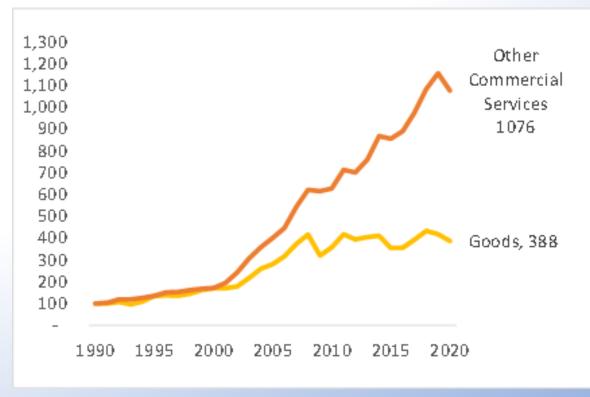


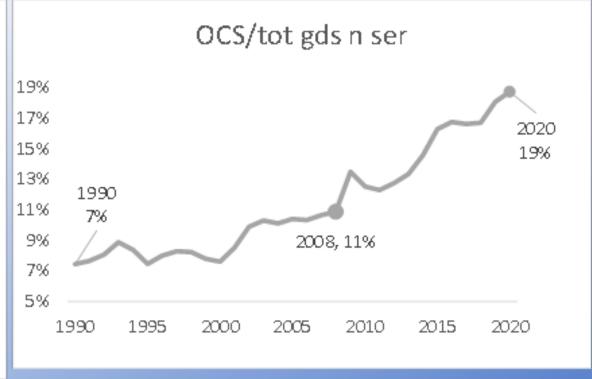
NB: 'Other Commerce Services' = All services less Transport & Travel/Tourism

#### Services trade has not peaked (EA19)

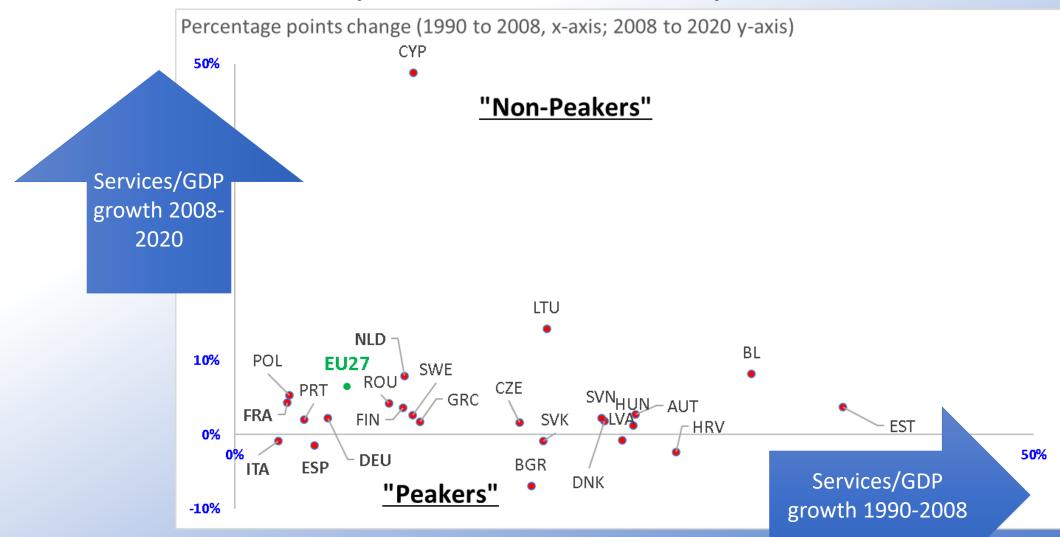
Cumulative growth in levels of services vs goods trade (1990 = 100)

NB: levels, not trade/GDP

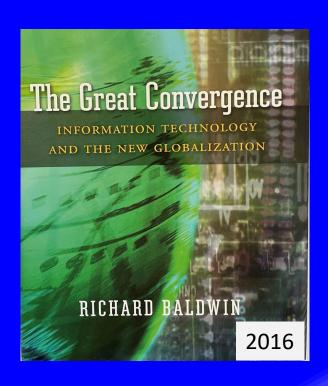




#### EU Service/GDP peakers & non-peakers



# Goods peaked; not services Why?



# Arbitrage drives globalisation (constrained by 3 costs)

**Trade costs** 

**Communication costs** 

**Face-to-face costs** 







Goods

Knowhow

Labour services

#### Comparative advantage changed c. 1990

#### G7 economies

High <u>Knowhow</u> Labour

+ High wages = G7 comparative advantage

#### EM economies

Low Knowhow Labour

+ Low wages = EM comparative advantage

2-way flow of goods

#### G7 economies

High

Knowhow Labour

+ High wages = G7 comparative advantage

EM economies

Low

Knowhow Labour

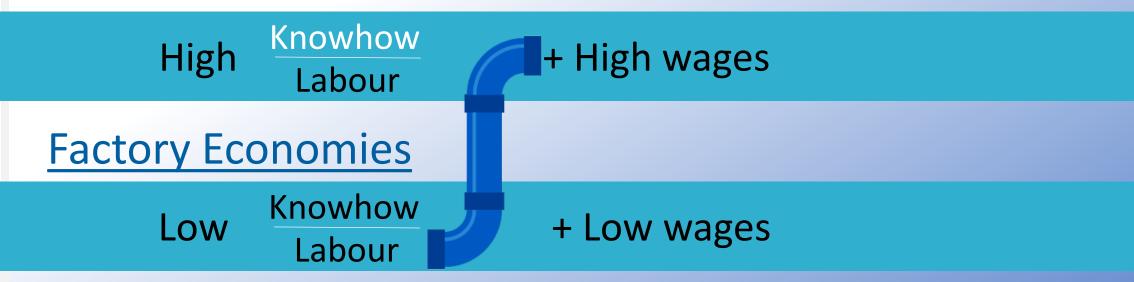
Low wages = hybrid comparative advantage

1-way flows
of knowhow
&
2-way flow

2-way flow of goods

### Digitech lowers face-to-face costs, labour services cross borders "telemigration"

Headquarter Economies (G7)



Nature of globalisation changes again, 3rd unbundling

## The future of trade is intermediate services

#### 4 facts and a conclusion

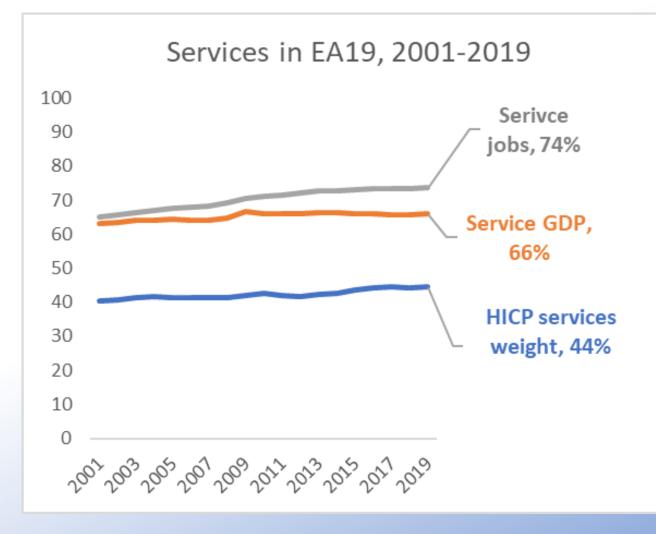
- Barriers to services trade are much higher than barriers to goods trade
- Most barriers to trade in intermediate services are technologylinked, not policy linked
- 3. Digitech is lowering barriers to intermediate services at an explosive pace (+ Covid forced adjustment)
- Demand is huge in rich nations; Capacity is huge in emerging markets

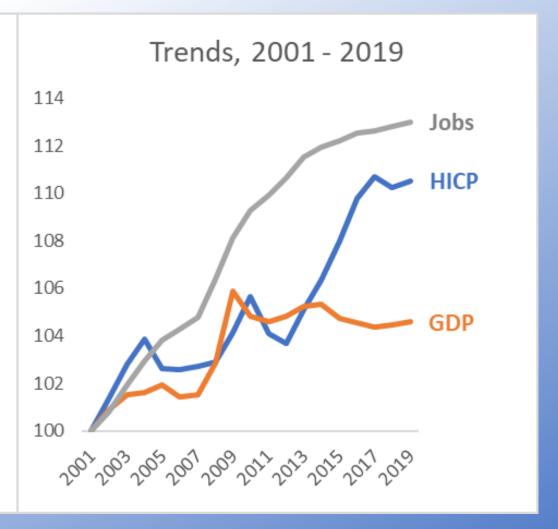
ERGO: Intermediate services trade will grow much faster than goods trade for foreseeable future

(NB: Already 2 to 3 times faster since mid 2000s)

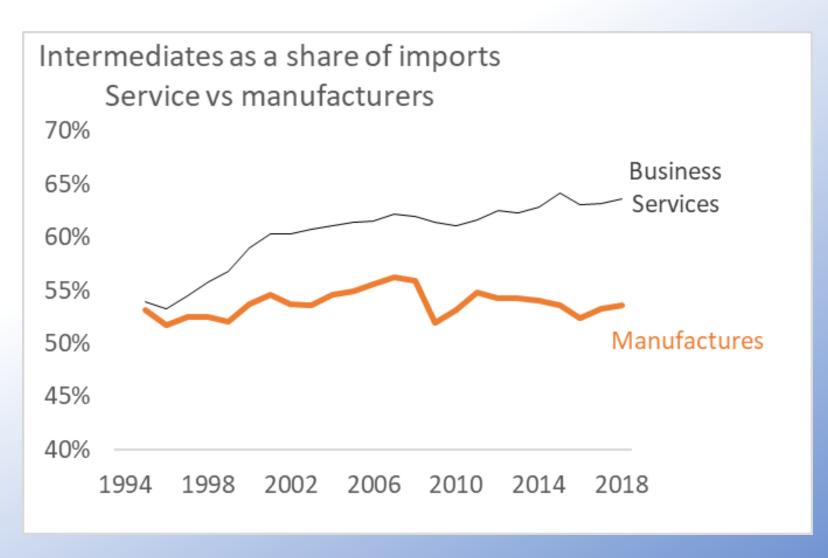
# Services are important but different

#### 1. Services in EA are important





### 2. FACT: Intermediate inputs are more important in services imports than manufactures imports

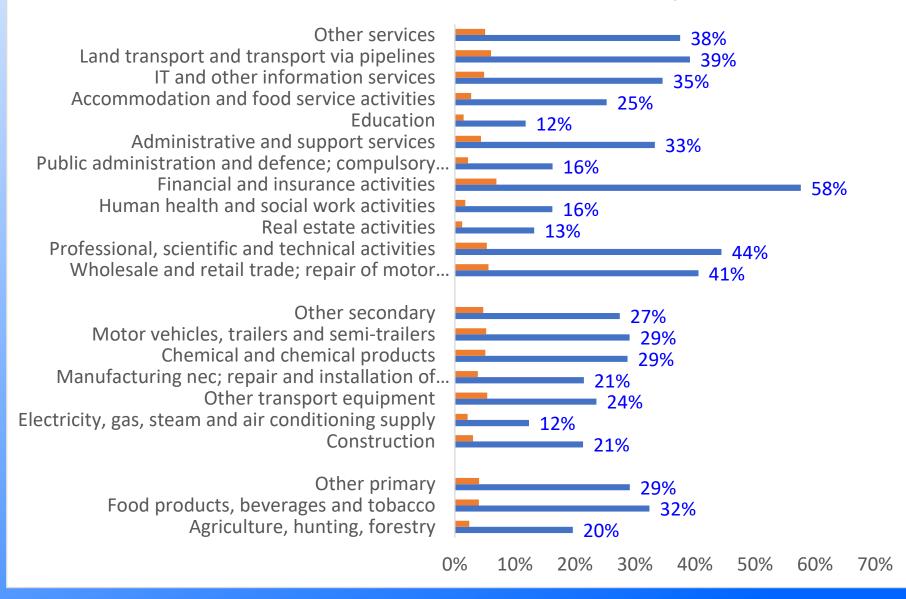


### 3. FACT: Service intermediates are 3x more important than manufacturing intermediates in overall economy

Column sector's inputs into row sector (gross output) 2018	Service intermediate inputs	Manufactures intermediate inputs	Sector share of total gross output	
Service sector	32%	5%	68%	
Manufacturing sector	24%	25%	26%	
Total economy	30%	11%	100%	

# Every sector uses service intermediates





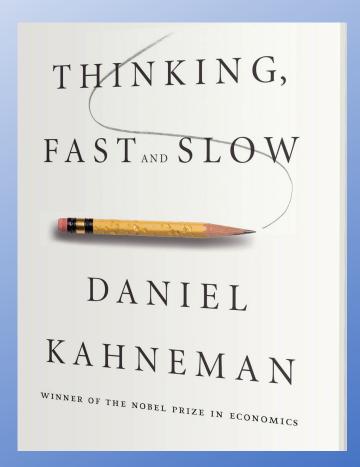
### 4. Service automation is different: "White collar robots"

- Computers acquire <u>new</u> <u>cognitive skills</u> since 2016 due to machine learning.
- New skills are automating service sector tasks
  - RPA, Virtual Assistants, IBM Watson, scheduling apps, etc
- What changed?

The programming changed

Coding = thinking slow

Machine learning = thinking fast



### 5. Service automation & globalisation happen at the job or task level – not the product level

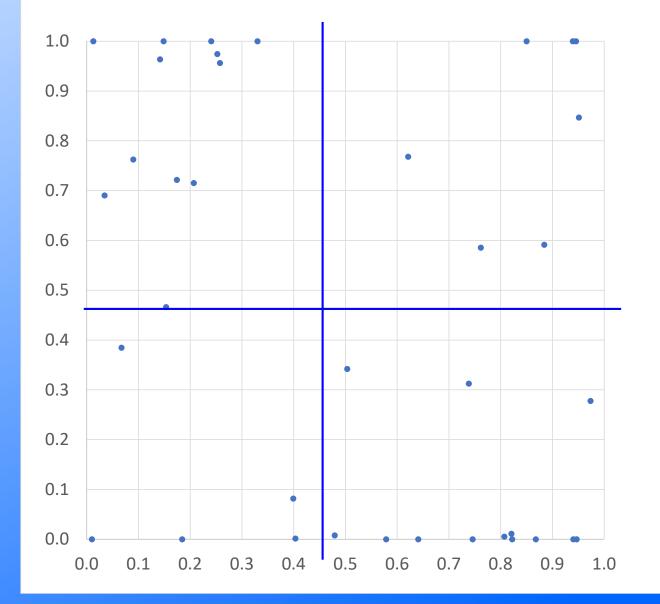
- Service sector automation varies by job (Frey & Osbourne 2013)
- Service sector globalisation (teleworkability) varies by job (Dingel & Neiman 2020)

 By contrast, goods-sector globalisation and automation was at the product level – not job level.

# 'globotics quadrant'

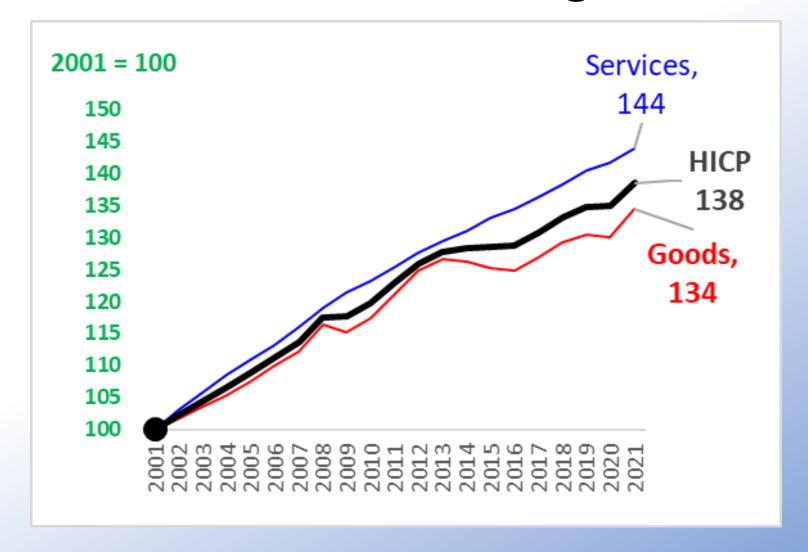
Susceptibility by occupation x-axis = automation y-axis = globalisation

Horizontal axis is Automatability Score (0 to 1, Median=.503), Vertical axis is Teleworkable Score (0 to 1, Median=.466)

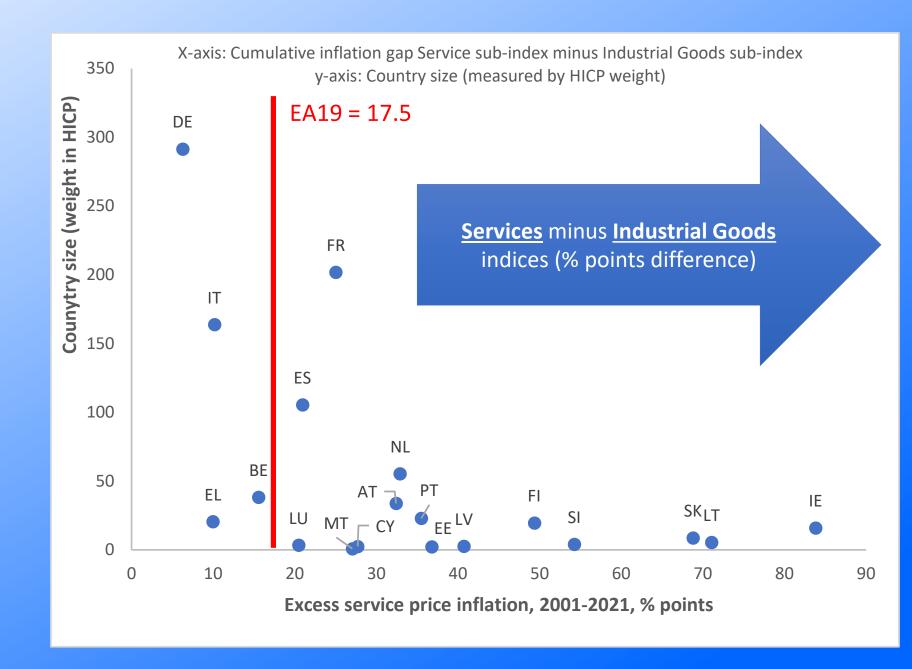


# Globotics and HICP developments

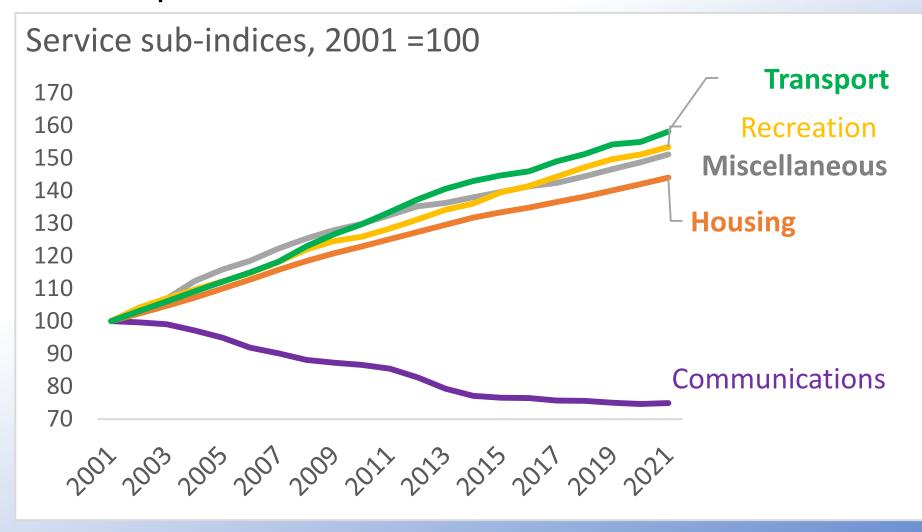
#### Services inflation: higher but less volatile



### Excess services inflation by EA nations -2001 to 2020

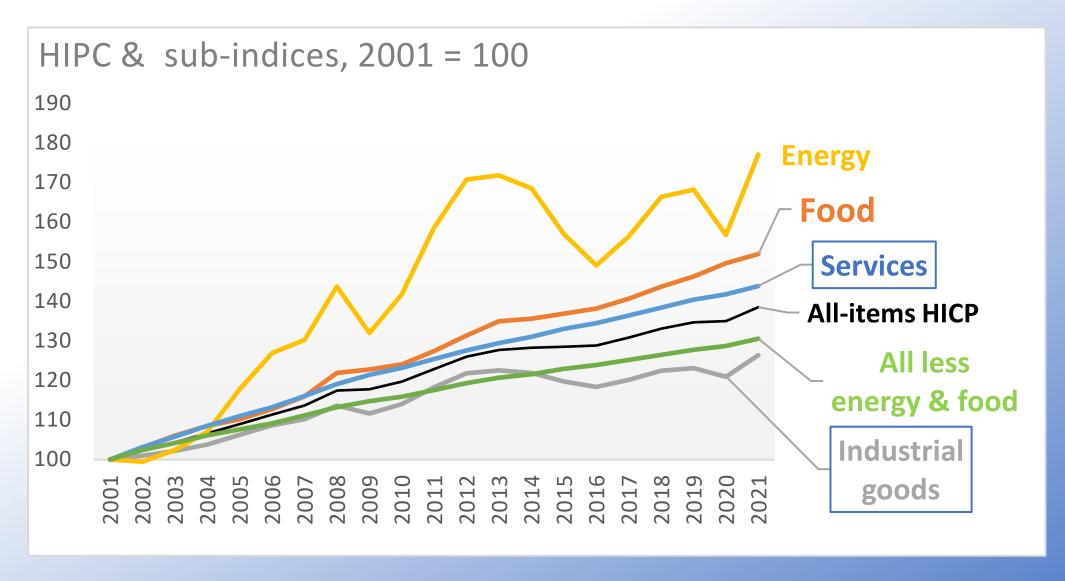


### Services sub indices: fairly homogenous except communications



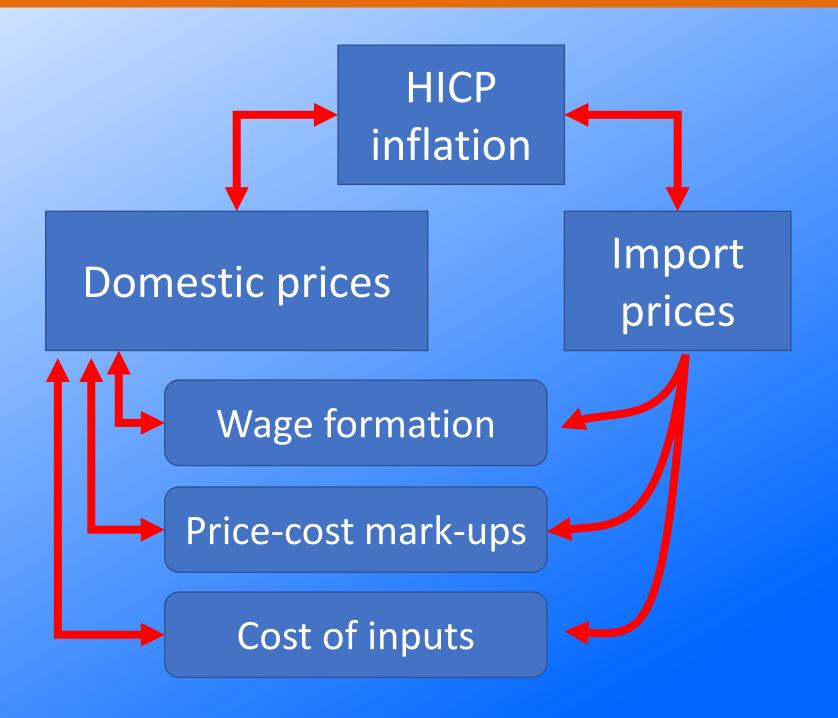
	HICP Weight (bp)	
Housing	110	
Miscellaneous	84	
Recreation	153	
Transport	72	
Communications	26	

#### Services inflation in context

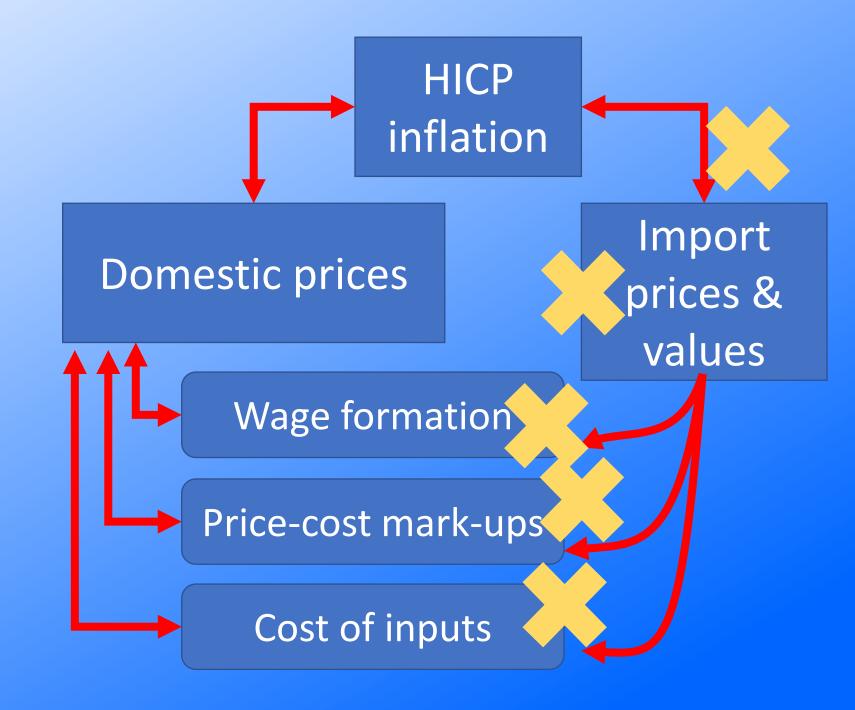


# Calculation would have liked to have done

Calculating the impact of service-sector globalisation



## Missing data & mappings



#### A forward looking research work programme?

- Need price data
- Need mapping of imported services to domestic sectors & jobs

#### Key points

- Services are important in HICP (45%) and rising
- Service inflation generally higher but steadier
  - "Balassa-Samuelson effect"
- Communication services are very different
- Lots of heterogeneity across euro area members

Thanks for listening

