



EUROPEAN CENTRAL BANK

EUROSYSTEM

Change and release management processes

Overview of the main steps



17 February 2022

Agenda

- 1** Background
- 2** Change and release management - Main steps
- 3** Conclusion
- 4** Annex

Background

Why a specific change and release management for TIPS?

- The Change and Release management processes support the evolution of the TIPS Services in order to keep them in line with the needs of the market
 - The main related activities are connected to the functional analysis and ultimately to the implementation of new releases
 - Our goal is to ensure the efficiency of the process and transparency vis-à-vis the actors:
 - It defines the process flows and roles/responsibilities of the involved actors
 - It is harmonised as much as possible with those of other TARGET Services
- The **Operational Governance Process Framework** (OGPF) is the document describing in detail all the processes

Background

The Change Request (CR) and the releases in TIPS?

- Any enhancements/evolutions in TIPS are done via a **Change Request (CR)**, from its registration up to the possible allocation to a release
- A CR can be submitted by a NCB, the TIPS Service Provider (i.e. 4CB), the ECB
- The PSPs / ACHs can also submit a CR through their NCB
- TIPS releases follow a standardised annual schedule:
 - Full annual release in November (third weekend in November)
 - Optional release in Spring if needed (>> *Discussion point: Can this release remain optional, given that T2 and T2S have major/mandatory releases in this time slot?*)

Change and release management - Main steps

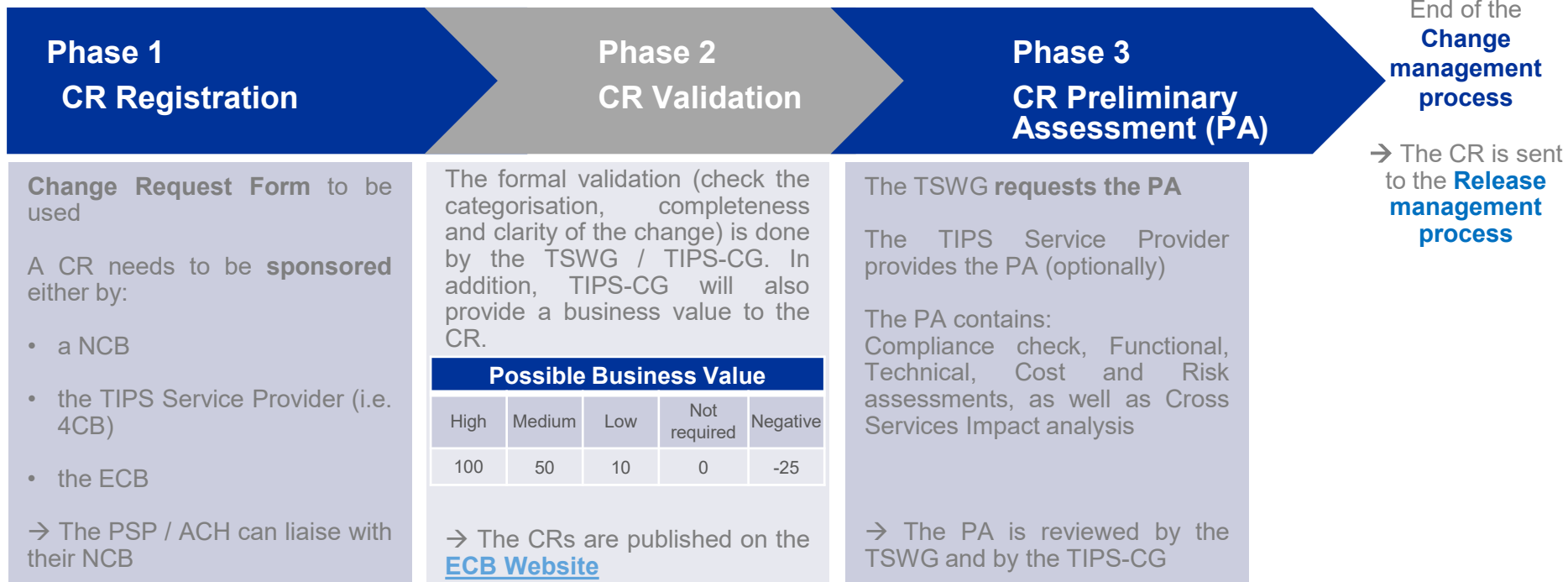
Change management for TIPS – How does it work?

Main principles of the **Change Management Process**:

- Its main objective is to **prepare CRs for release management**
- This process is **managed by** the **TSWG**, which **consults the TIPS-CG** to seek their support in validation of the change requests and on the assignment of business prioritisation value
- Following the CR Validation (phase 2, see next slide), any subsequent approved updates on a CR (e.g. detailed assessment) **will be published on the [ECB website](#) ([dedicated section to TIPS](#) >> [for professional use](#) >> [TIPS change requests](#))**

Change and release management - Main steps

Change management for TIPS – How does it work?



Change and release management - Main steps

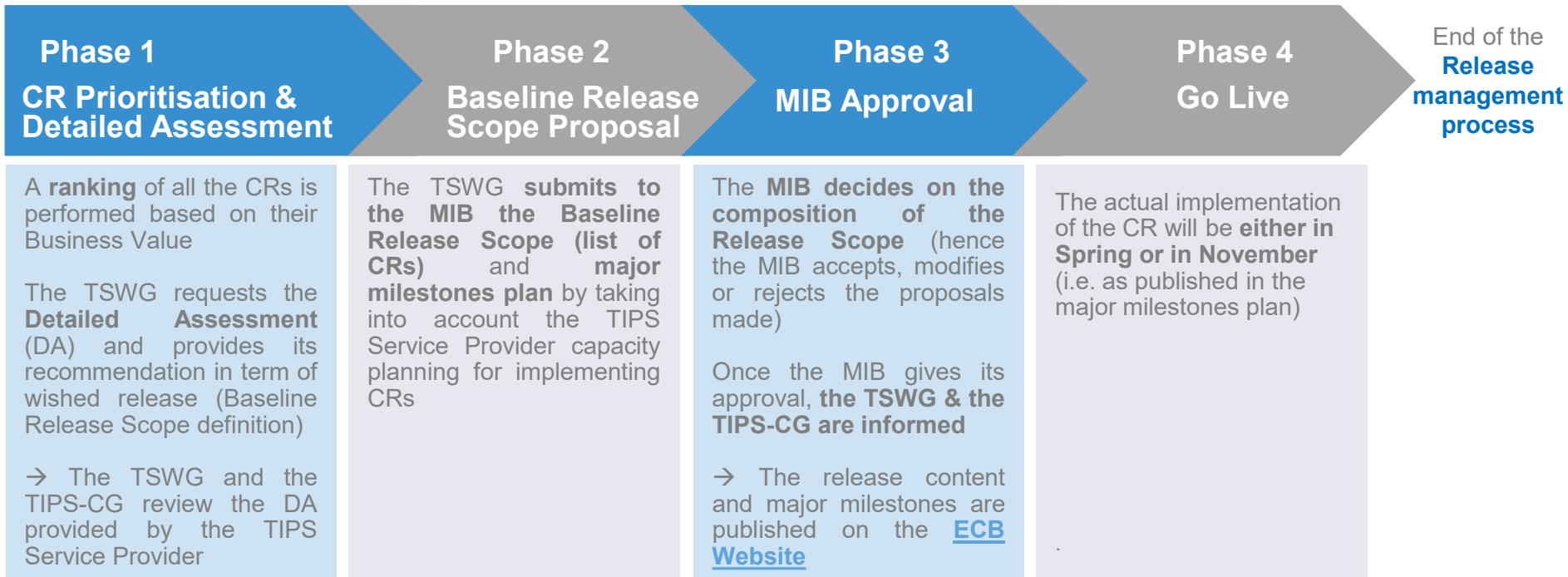
Release management for TIPS – How does it work?

Main principles of the [Release Management Process](#):

- Its main objective is to **allow that prioritised and matured CRs are allocated and approved** as a baseline scope of a release
- The release management process is managed by the TSWG
- The TIPS-CG gets the information regarding the release assignment / baseline scope definition
- Key elements of this process are:
 - Identification of the baseline release scope (i.e. List of Change Requests (CRs))
 - Definition of the baseline Service Transition Plan (a plan listing key activities and their respective due dates)

Change and release management - Main steps

Release management for TIPS – How does it work?



Conclusion

Change and release management for TIPS – Your role as members of the TIPS-CG:

- The TIPS-CG is one of the key actors of the Change and Release management processes
- The TIPS-CG plays an important role in the enhancements/evolution of TIPS:
 - Detailed review of the CRs to ensure that the requirements are complete & consistent and provide business input to key questions on the proposed change functionalities of any CR
 - Assess the value a CR brings to the community
 - Propose new features and/or products that benefit the Eurosystem / TIPS community
 - Support the TIPS TSWG in strategic decision making

Conclusion

Change and release management for TIPS – Your role as members of the TIPS-CG:

- Your feedback / views are collected via the Written Procedure (WP)
- The Business Value assessment is an important element of the CR Validation (phase 2)

EUROPEAN CENTRAL BANK EUROSTREET Written procedure

TO THE MEMBERS OF THE TIPS-CG

ECB-RESTRICTED
Contact person: TIPS-CG Secretariat
E-mail: TIPS@ecb.europa.eu

Dear Members of the TIPS-CG,
TIPS-CG Written procedure

On behalf of the Rapporteur of the TIPS Consultative Group, please find below the DARWIN link to the document(s) related to: [TIPS-CG-WP-2022-002 - by 22/02/22 22:00 CET - TIPS-CG Written Procedure - Review of TIPS-0348-URD Enhanced information in TIPS UZA screens - ECB RESTRICTED](#)

Should you have any comments, please add your replies in the [Submission folder](#) by **2 February 2022 22:00 CET**

In addition, as a generic process we would like to request you to provide the business value of this Change request.

For your quick reference, please find below the possible business values

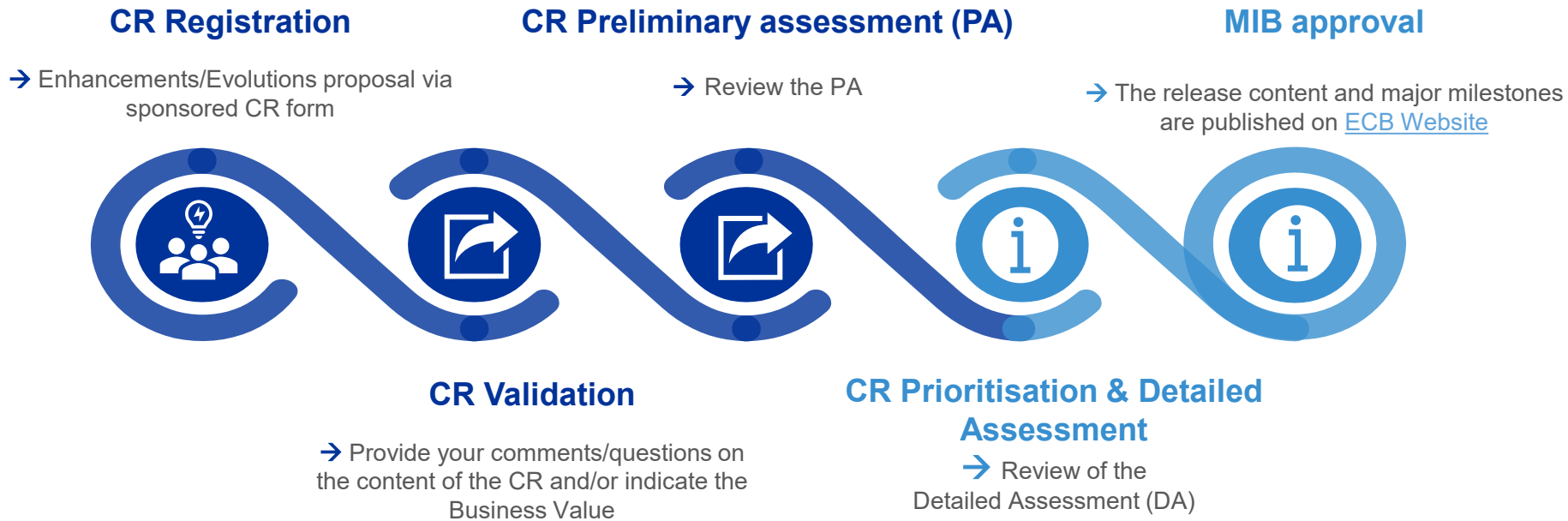
| High | Medium | Low | Not required | Negative |
|------|--------|-----|--------------|----------|
| 100 | 50 | 10 | 0 | -25 |

This CR is foreseen for publication unless any objection is raised or flagged that it contains confidential information which should not be published.

With kind regards,
TIPS-CG Secretariat

Conclusion

Change and release management for TIPS – Your role as members of the TIPS-CG:



Thank you for your attention!

 **TIPS@ecb.europa.eu**

www.ecb.europa.eu/paym

 **ECB: market infrastructure and payments**

Annex

Possible Business Value

| High | Medium | Low | Not required | Negative |
|------|--------|-----|--------------|----------|
| 100 | 50 | 10 | 0 | -25 |

Business Value Definition:

- **High (100):** Change would significantly enhance and support existing business services or boost relevant new offerings that benefit the whole market
- **Medium (50):** Change would enhance existing business services or boost new offerings that benefit some participants
- **Low (10):** Change has limited value for the market resulting in a low business need
- **Not Required (0):** The change does not affect our institution/customers or is not required by either of them. In general, we acknowledge that it might be useful for others and we do not see a negative impact if the change is implemented in TIPS
- **Negative (-25):** Our institution is against the CR, for instance because it has a negative impact on TIPS or may not be suitable for the TIPS Service. This CR should possibly be withdrawn from our point of view