

849293-2025 - Competition

Germany – Health insurance services – Health, Long-term care and accident at work health group insurance services and related administration services

OJ S 245/2025 19/12/2025

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: European Central Bank

Email: procurement@ecb.europa.eu

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: Health, Long-term care and accident at work health group insurance services and related administration services

Description: The ECB is through this Call for Applications seeking suitable candidates to participate in a negotiated tender procedure for the award of a contract for tailored Health (including Accident at Work Health), and Long-term care (LTC) (re-)insurance and related administration services. Details on the scope, expected coverage and services, and conditions are described in the Call for application document.

Procedure identifier: 766ac271-bec9-4eb7-91e8-21bd5d84f5d7

Internal identifier: PRO-2468705536

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements. The tender procedure is conducted in accordance with Decision ECB/2016/2 laying down the rules on procurement (as amended), available at <https://www.ecb.europa.eu/ecb/legal/1001/procurement/html/index.en.html> And in EUR-Lex: <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:02016D0002-20200501>. The detailed features and terms and conditions of the procedure can be found in the procurement documents.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 66512200 Health insurance services

Additional classification (cpv): 66512220 Medical insurance services, 66512000 Accident and health insurance services, 66519300 Auxiliary insurance services

2.1.2. Place of performance

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postcode: 60314

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

2.1.4. General information

Additional information: This tender procedure is conducted via the ECB's electronic tendering system (SAP Ariba) which can be accessed via the following internet address: <http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html> If you have not used the ECB's electronic tendering system before, you need to register via the above link. Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support. Should you require technical help when using the system, please raise a contact support request on the following website: <https://eu.service.cloud.ariba.com/Sourcing.aw>. Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as laid down in the procurement documentation itself.

Legal basis:

Other

<http://data.europa.eu/eli/dec/2016/245/2020-05-01> - Consolidated text: Decision (EU) 2016 /245 of the European Central Bank of 9 February 2016 laying down the rules on procurement (ECB/2016/2) (recast)

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Health, Long-term care and accident at work health group insurance services and related administration services

Description: The ECB is through this Call for Applications seeking suitable candidates to participate in a negotiated tender procedure for the award of a contract for tailored Health (including Accident at Work Health), and Long-term care (LTC) (re-)insurance and related administration services. Details on the scope, expected coverage and services, and conditions are described in the Call for application document. The current coverage (status June 2025) is as follows: Health Insurance: around 10.500 persons LTC insurance: around 10.450 persons Accident at Work Health Insurance: around 5.500 lives From a current perspective, the number of insured persons per insurance may increase during the contract period. An increase in the number of insured persons of approximately 3% has been witnessed in the past years. This indication is non-binding for the ECB but should give an indication regarding a potential contract size. All services ((re)insurance and related administration services) under the contract shall be provided as of 1 June 2028. The contract will be signed with sufficient lead time for handover and implementation of the services. More information, including on the scope of services, the conditions for participation and the selection criteria are available in the Call for Applications that can be downloaded from the ECB e-tender platform.

Internal identifier: PRO-2468705536

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 66512200 Health insurance services

Additional classification (cpv): 66512220 Medical insurance services, 66512000 Accident and health insurance services, 66519300 Auxiliary insurance services

Options:

Description of the options: The contract shall have a duration of 5 years from service start, which is planned for 1 June 2028 with the possibility of bilaterally agreed extensions up to additional 55 months (resulting in a maximum total contract duration from service delivery start of 115 months).

5.1.2. Place of performance

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

5.1.3. Estimated duration

Start date: 01/06/2028

Duration end date: 31/05/2033

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.11. Procurement documents

Address of the procurement documents: <https://eu.mu.ariba.com/uav/project/?token=3f332bab-a822-42f1-b97f-0286b89dc17a>

Ad hoc communication channel:

Name: ECB e-tendering platform

URL: <https://eu.mu.ariba.com/uav/project/?token=3f332bab-a822-42f1-b97f-0286b89dc17a>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://eu.mu.ariba.com/uav/project/?token=3f332bab-a822-42f1-b97f-0286b89dc17a>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 20/02/2026 11:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Mediation organisation: The European Ombudsman

Review organisation: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Information about review deadlines: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

Organisation providing additional information about the procurement procedure: European Central Bank

Organisation providing offline access to the procurement documents: European Central Bank

Organisation providing more information on the review procedures: European Central Bank

8. Organisations

8.1. ORG-0001

Official name: European Central Bank

Registration number: 0001

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postcode: 60314

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

Contact point: Central Procurement Office

Email: procurement@ecb.europa.eu

Telephone: +49 6913440

Internet address: <https://www.ecb.europa.eu>

Other contact points:

Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postcode: 60314

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

Contact point: Legal Advice Team

Email: LegalServices@ecb.europa.eu

Telephone: +49 6913440

Fax: +49 6913446886

Internet address: <http://www.ecb.europa.eu>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: The European Ombudsman

Registration number: 0002

Postal address: 1 avenue du Pr?sident Robert Schuman, CS 30403

Town: Strasbourg

Postcode: 67001

Country subdivision (NUTS): Bas-Rhin (FRF11)

Country: France

Contact point: The European Ombudsman

Email: eo@ombudsman.europa.eu

Telephone: +33 388172313

Internet address: <https://www.ombudsman.europa.eu/en/home>

Roles of this organisation:

Mediation organisation

Notice information

Notice identifier/version: 6ab6d194-ac16-47e1-b595-877bfd48f3ad - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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