

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:287248-2016:TEXT:EN:HTML>

**Germany-Frankfurt-on-Main: ECB - Provision, implementation  
and maintenance of an out-hosted ORM/BCM system  
2016/S 159-287248**

**Contract award notice**

**Results of the procurement procedure**

**Services**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

European Central Bank  
Sonnemannstraße 22  
Frankfurt-on-Main  
60314  
Germany  
Contact person: Fernando Albi  
Telephone: +49 69/13440  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Fax: +49 69/13447110  
NUTS code: DE712

**Internet address(es):**

Main address: <http://www.ecb.europa.eu>

**I.2) Joint procurement**

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

Economic and financial affairs

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Provision, implementation and maintenance of an out-hosted ORM/BCM system.  
Reference number: PRO-000668.

**II.1.2) Main CPV code**

48000000

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

The European Central Bank (ECB) is seeking through this negotiated procedure a supplier for the provision, implementation, support and maintenance of an out-hosted ORM/BCM system.

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 825 986.10 EUR

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

72000000

II.2.3) **Place of performance**

NUTS code: DE712

Main site or place of performance:

Frankfurt-on-Main.

II.2.4) **Description of the procurement:**

The ECB is seeking to implement an out-hosted software system to support its operational risk management (ORM) and business continuity management (BCM) activities (hereinafter called an ORM/BCM tool) as well as its maintenance for a period of 4 years. The offer shall include an incident management module. The objective is to improve the effectiveness and efficiency of the data collection and maintenance in a decentralised manner as well as facilitate reporting. Overall, the tool is expected to support improving the maturity of ORM and BCM implementations at the ECB.

II.2.5) **Award criteria**

Quality criterion - Name: Compliance with the functional requirements / Weighting: 35

Quality criterion - Name: Compliance with the information systems security requirements / Weighting: 5

Quality criterion - Name: Compliance with the service level agreement / Weighting: 5

Quality criterion - Name: Acceptance of the ECB's draft contract / Weighting: 5

Price - Weighting: 50

II.2.11) **Information about options**

Options: yes

Description of options:

Assistance in migrating the data to the next supplier when the contract ends.

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Competitive procedure with negotiation

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2015/S 128-234434](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Title:**

Provision, implementation and maintenance of an out-hosted ORM/BCM system

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

29/07/2016

V.2.2) **Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

GMS Management Solutions, S.L.

B83509307

Plaza Pablo Ruiz Picasso, 1

Madrid (Madrid)

28020

Spain

NUTS code: ES300

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 825 986.10 EUR

V.2.5) **Information about subcontracting**

**Section VI: Complementary information**

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Sonnemannstraße 20

Frankfurt-on-Main

60314

Germany

Telephone: +49 6913440

Fax: +49 6913446886

Internet address:<http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

European Ombudsman

1 avenue du Président Robert Schuman

Strasbourg

67001

France

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

15 days from the receipt of the information specified in Article 28(3) of Decision of the European Central Bank of 3.7.2007 laying down the Rules on Procurement (ECB/2007/5) or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 33 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Central Procurement Office

Sonnemannstraße 20

Frankfurt-on-Main

60314

Germany

Telephone: +49 6913440

Internet address:<http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**

09/08/2016