



**EUROPEAN CENTRAL BANK**  
EUROSYSTEM

**ECB-PUBLIC**  
*COURTESY TRANSLATION*

Mario DRAGHI  
President

Ms Mara Bizzotto  
Member of the European Parliament  
European Parliament  
60, rue Wiertz  
B-1047 Brussels  
Belgium

Frankfurt, 17 September 2015  
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**Re: Your letter (QZ-121)**

Honourable Member of the European Parliament, dear Ms Bizzotto,

Thank you for your letter, which was passed on to me by Mr Roberto Gualtieri, Chairman of the Committee on Economic and Monetary Affairs, accompanied by a cover letter dated 20 July 2015.

Please note that, under recital 28 of the SSM Regulation, consumer protection matters are “supervisory tasks not conferred on the ECB” and “remain with the national authorities”. As a result, I would kindly ask that you contact the competent national authority.

Yours sincerely,  
[signed]

Mario Draghi

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